

Clay and Argie Lynn Willis
9 Newcastle Lane
Bella Vista, AR 72714

November 4, 2009

Loreto Homes
Bentonville, AR

Dear Greg and Thomas,

Just wanted to let you know how much we appreciated your efforts in building our new house. This is the sixth custom built house we have constructed over the years. We have had good builders and some not-so-good builders. Happily, we can say you top our list of good builders.

Having a house built can be a daunting task; however you made it easy for us. You took so much pride in building the house, as if it were being built for you. The knowledge and expertise you showed during construction were very impressive.

In addition to your expertise, we appreciated your cooperative attitude. When we called one of you to make a change, (or ask you to correct a bad decision on our part) we always got your standard answer: "We will take care of it." And you always did, without reluctance or hesitancy.

Deciding to have you build our Energy Star home was a wise decision. We have enjoyed all the features that make it so comfortable as well as all the amenities that make it beautiful.

We feel blessed to have found builders with your honesty and integrity.

Sincerely,

Clay Argie Lynn